

Code : 241301

B.Tech 3rd Semester Examination, 2016

Organizational Behaviour Industrial Psychology

Time : 3 hours

Full Marks : 70

Instructions :

- (i) There are Nine Questions in this Paper
- (ii) Attempt Five questions in all.
- (iii) Question No. 1 is Compulsory.
- (iv) The marks are indicated in the right hand margin.

1. Answer the following questions (any seven) : 2×7=14

- (a) Define Organizational Politics.
- (b) What are the various components of attitude?
- (c) What is the basic difference between a group and a team?
- (d) Explain the meaning of organizational Conflict?
- (e) Mention the sources of power.
- (f) Explain the autocratic leadership.
- (g) What is halo effect?
- (h) How is intergroup conflict different from intragroup conflict?

P.T.O.

- (i) Define personality
- (j) What is organisational effectiveness?
- (a) What is organizational behaviour?
- (b) What are the management challenges before organizational behaviour? 2+2=14
- (a) What is the concept of motivation?
- (b) Discuss Herzberg's two factor theory. What could be the possible limitation of this theory? 4+10=14
- 4. What do you mean by organizational effectiveness? Discuss the criteria of organizational effectiveness in detail. 14
- 5. (a) What is group dynamics?
- (b) Explain the different stages of group development? 4+10=14
- 6. (a) Why do conflicts exist in organizations? Are organizational conflicts always dysfunctional? Explain.
- (b) Discuss important organizational conflict resolution techniques. 7+7=14
- 7. (a) Discuss Kurt Lewin's theory of change.
- (b) Describe the process of planned change in organization. 7+7=14

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8. Define organizational culture. What are the determinants of organizational culture? 14

9. (a) Explain the relevance of communication in organizations.

(b) Discuss the various barriers to communication process. 7+7=14

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