

**Code : 241301**

**B.Tech 3rd Semester Examination, 2016**

**Organizational Behaviour Industrial Psychology**

*Time : 3 hours*

*Full Marks : 70*

**Instructions :**

- (i) *There are Nine Questions in this Paper*
- (ii) *Attempt Five questions in all.*
- (iii) **Question No. 1 is Compulsory.**
- (iv) *The marks are indicated in the right hand margin.*

1. Answer the following questions (any seven) :  $2 \times 7 = 14$

- (a) Define Organizational Politics.
- (b) What are the various components of attitude ?
- (c) What is the basic difference between a group and a team?
- (d) Explain the meaning of organizational Conflict?
- (e) Mention the sources of power.
- (f) Explain the autocratic leadership.
- (g) What is halo effect?
- (h) How is intergroup conflict different from intragroup conflict?

- (i) Define personality.
- (j) What is organisational effectiveness?
- 2. (a) What is organizational behaviour?
- (b) What are the management challenges before organizational behaviour?  $2+2=14$
- 3. (a) What is the concept of motivation?
- (b) Discuss Herzberg's two factor theory. What could be the possible limitation of this theory?  $4+10=14$
- 4. What do you mean by organizational effectiveness? Discuss the criteria of organizational effectiveness in detail.  $14$
- 5. (a) What is group dynamics?
- (b) Explain the different stages of group development?  $4+10=14$
- 6. (a) Why do conflicts exist in organizations ? Are organizational conflicts always dysfunctional? Explain.
- (b) Discuss important organizational conflict resolution techniques.  $7+7=14$
- 7. (a) Discuss Kurt Lewin's theory of change.
- (b) Describe the process of planned change in organization.  $7+7=14$

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8. Define organizational culture. What are the determinants of organizational culture? 14

9. (a) Explain the relevance of communication in organizations.

(b) Discuss the various barriers to communication process. 7+7=14

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